

COVID-19 and WRC

What to Expect When You Arrive at WRC

We appreciate your compassion in wanting to help injured and orphaned wildlife, and want to help you and the animal. We also want everyone to be safe: You and your family, our volunteers, our staff, and other members of the public who may be in the building when you arrive.

To do this, we need your help.

Evaluate Situation

If animal is obviously injured (bleeding, limping, rolling/falling over, flies/ants on it, etc) bring it to us.

Call us if the animal is not obviously injured. This may save you a trip to our center. We have off-site staff who are returning messages. If we do not answer leave a voicemail, don't hang up and keep calling back. We will call you.

If you are not feeling well or are immunocompromised, please ask a neighbor, family member, friend or co-worker to transport the animal to us.

Please make sure all animals are in the box/carrier before you enter WRC.

Upon Arrival At WRC

If our lobby is busy and your animal isn't bleeding or severely injured, please wait outside or in our vestibule until there are only two clients in lobby.

Please keep a 6' bubble around you, other clients and our volunteers.

We will have you place your box on the transfer counter when you arrive, then pick up a clipboard and pen.

We're sanitizing every clipboard and pen after each use. Feel free to use your own pen if you'd prefer.

Our volunteers will be wearing gloves. They wear gloves while transferring animals, we're simply expanding this protocol to cover our entire intake operation.

The lobby is wiped down several times a day, but please refrain from touching as many surfaces as possible.

Do not bring food or beverages into WRC.

We will be returning all containers, used towels, dishes, etc., that come in with your animal. If you do not want them, you can dispose of them at home or in the garbage bin by our front door.

Allergy season is starting and that means congestion and coughing that is not COVID-19 related. We know this but please do not be offended if we ask you to wear a mask while in the building.

We're here to help you help animals.

If you prefer to have an intake volunteer meet you on our front sidewalk, simply open our lobby door and ask the person at the desk to step outside. We are more than happy to do this.

**Thank you for your help. Our goal is to remain open to admits but losing our volunteers will have devastating results for our animals. Let's keep everyone safe and healthy:
The patients, volunteers, you and your family.**



Open 9am-6pm every day of the week. We're a nonprofit 501c(3). Please make a donation at admit.