

COVID-19 and WRC

What to Expect When You Arrive at WRC

We appreciate your compassion in wanting to help injured and orphaned wildlife, and want to help you and the animal. We also want everyone to be safe: You and your family, our volunteers, our staff, and other members of the public who may be in the building when you arrive.

To do this, we need your help.

Evaluate Situation

If animal is obviously injured (bleeding, limping, rolling/falling over, flies/ants on it, etc) bring it to us.

Call us if the animal is not obviously injured. This may save you a trip to our center. We have off-site staff who are returning messages. **When you call and don't reach a live person, listen to the voicemail and leave a message if needed, don't hang up and keep calling back.** Our call center volunteers will return your call.

If you are not feeling well or are immunocompromised, please ask a neighbor, family member, friend or co-worker to transport the animal to us.

Please make sure all animals are in the box/carrier before you enter WRC.

Upon Arrival At WRC

We have a three (3) client limit in our lobby. **This includes children, so please plan accordingly when planning your trip.** Children will need to wait outside if we have clients with patients.

If our lobby is busy and your animal isn't bleeding or severely injured, please wait outside or in our vestibule until there are only two clients in lobby.

If you have an urgent/dying patient, please notify our staff upon your arrival.

Please keep a 6' bubble around you, other clients and our volunteers.

We will have you place your box on the transfer counter when you arrive, then pick up a clipboard and pen.

We're sanitizing every clipboard and pen after each use. Feel free to use your own pen if you'd prefer.

Our volunteers will be wearing gloves. They wear gloves while transferring animals, we're simply expanding this protocol to cover our entire intake operation.

The lobby is wiped down several times a day, but **please refrain from touching as many surfaces as possible.**

Do not bring food or beverages into WRC.

We may return containers, used towels, dishes, etc., that come in with your animal.

Please wear a mask while in the building. If you've forgotten it at home we can do the admit outside, just let our intake staff know.

We're here to help you help animals.

If you prefer to have an intake volunteer meet you on our front sidewalk, simply open our lobby door and ask one of our intake staff to step outside. We are more than happy to do this.

**Thank you for your help. Our goal is to remain open to admits but losing our volunteers will have devastating results for our animals. Let's keep everyone safe and healthy:
The patients, volunteers, you and your family.**



Open 9am-6pm every day of the week. We're a nonprofit 501c(3). Please make a donation at admit.